

MCC Library Student Survey

Help us better understand your needs and plan new services by completing a short, 10 question student survey. All survey responses will remain confidential and only used for the purposes of assessing and improving library services. Thank you!

* Required

* This form will record your name, please fill your name.

1. If you would like to enter a drawing to win one of several \$10 Starbucks or Dunkin Donuts gift cards, please provide your email address or cell phone number.

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2. Have you ever used library services or visited the library, either on campus or online, in the past 12 months? *

- ☐ Yes, online only
- ☐ Yes, on campus only
- ☐ Yes, both on campus and online
- ☐ No

3. Which of the Library's current services are important to you (select as many as apply)

- ☐ Computers
- ☐ Printing
- ☐ Scanning
- ☐ Textbooks
- ☐ Technology loans (ex. laptops, calculators)
- ☐ Interlibrary Loan
- ☐ Research Assistance (online and in library)
- ☐ Research guides (LibGuides)
- ☐ Quiet study
- ☐ Group study rooms
- ☐ Physical library collections (books, magazines, DVDs)
- ☐ Online collections (e-books, e-journals, streaming video)
- ☐ Research databases (ex., EBSCOhost, ProQuest)

4. I visit the campus library to (check all that apply)

- ☐ Study alone
- ☐ Use a study room
- ☐ Use the internet
- ☐ Meet up with friends
- ☐ Log into myCommNet/Blackboard
- ☐ Check out books or media
- ☐ Check out equipment (laptops, calculators, cameras)
- ☐ Read books, newspapers or magazines
- ☐ Use research databases
- ☐ Use textbooks on reserve
- ☐ Use Microsoft Office (Word, PowerPoint, Excel)
- ☐ Print or photocopy
- ☐ Relax/Sleep
- ☐ Get help from library staff with research
- ☐ Get help from library staff with other questions (homework, college info, Blackboard)
- ☐ Get help from library staff with logging in or resetting passwords

5. How did you first become aware of library services at MCC? (check as many as apply)

- ☐ New student orientation
- ☐ Cougar Press
- ☐ Professor
- ☐ Library orientation class with a librarian
- ☐ Social media
- ☐ Campus digital signage
- ☐ Friends/Classmates
- ☐ I'm not aware of services offered by the library
- ☐ Other

6. Have you experienced any of the following barriers to using the library, either on campus or online? (check as many as apply)

- ☐ Library hours
- ☐ Printing/Photocopying
- ☐ Library borrowing rules
- ☐ Access to computers/internet
- ☐ Access to e-resources such as e-books and research databases
- ☐ Access to help
- ☐ Access to spaces within the library
- ☐ I haven't experiences any barriers
- ☐ Other

7. If you encountered barriers to using library services, use the box below to share additional information about your experiences if you feel comfortable doing so.

8. Please respond to the statement below.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
The library has had a positive impact on my experience as a student at MCC	☐	☐	☐	☐	☐

9. Library staff are considering expanding the following library services and technologies. Which ones would most enhance your experience using the Library at MCC? (Select up to four choices)

Please select at most 4 options.

- ☐ More self-service options for picking up and checking out books
- ☐ Digital media production space (for podcasting, YouTube, etc.)
- ☐ Maker/Crafting Space (for creating/prototyping of physical objects using 3D printers, Laser Cutters, poster printer, sewing machines, etc.)
- ☐ Virtual reality (VR) space
- ☐ Expanded "Library of Things" including items such as musical instruments, telescopes, games, etc. for students to borrow
- ☐ Gallery for display of student art
- ☐ Additional group collaboration spaces
- ☐ Single study "pods"
- ☐ Extended Library hours
- ☐ IT Helpdesk
- ☐ Café with snacks and beverages
- ☐ Classes to improve computer skills
- ☐ Other

10. You are invited to provide additional suggestions for improving library spaces and services in the space below.

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